

March 31, 2015

Gabriel Kelemer
A BETTER HOUSE, INC.
6217 Greenmeadow Way
Baltimore, Maryland 21209

Dear Gabriel,

Many thanks to you and your brother for the windows selection and installation in our home. Michele and I are very pleased with the final result.

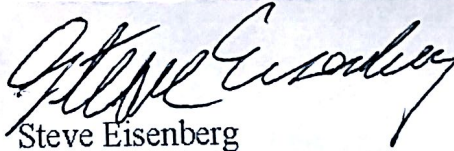
The VYTEX windows not only look great, but also reduce the sounds from outside. We've been able to lower our thermostat for this heating season, and I'm sure we'll see the energy cost savings.

However, there's something much more important than the windows. Obviously, there are many companies selling windows. From our initial contact with your company through final installation, the customer service was exemplary. All our questions were answered and your ideas (such as a casement window over our kitchen sink) were right on target. The installers (Vince and George) were outstanding. They are true craftsmen. You'll remember we had two windows in our kitchen that were not standard size, requiring significant work on the frames. Vince and George put in a tremendous amount of effort on those windows, and their perseverance shows in the final product.

Please feel free to use this letter when soliciting for new customers. Please let them know they may call us at (301) 774-0481 if they wish to learn more about the good experience we had with your company.

Again, thank you for all that you did.

Sincerely,


Steve Eisenberg

Gabriel,
Michele and I also
thank you for the
wine and flowers,
Much appreciated!
Steve